

## Success Story

Vancouver's Museum of Anthropology was founded more than fifty years ago at University of British Columbia. Today it is Canada's largest teaching museum and is located in a spectacular building overlooking mountains and sea. Its collections, exhibitions and programs are renowned for giving access and insight into the cultures of indigenous peoples around the world. At the Museum Shop, visitors can choose from an eclectic array of clothing, gifts and collectibles inspired by Museum exhibits, or purchase a wide variety of books with topics related to Northwest Coast anthropology, art, and contemporary issues.

## Profitek Solution

Profitek's RSW Retail POS Solution is used at six point of sale stations plus office terminals. Profitek's Order Entry Module is used for online and mail order processing. The Profitek Consolidation Module ensures continuous operations in the event of network or hardware issues. The shop also uses Profitek's Consignments Payable module for control of the original artwork consigned. Profitek's Purchase order module automates ordering and receiving.

## Museum of Anthropology at UBC

Canada's Largest Teaching Museum and leader in First Nations cultural understanding

[www.moa.ubc.ca](http://www.moa.ubc.ca)



“The Museum Shops job is to help support the important work on the institution” states Salma Malwani, Manger of the Museum Shop at the University of British Colombia's Museum of Anthropology. “The original artwork we sell supports the efforts to increase understanding and awareness of BC’ strong indigenous culture.” Some of the original works are sold on consignment and the shop uses Profitek’s Consignments Payable Module to process these works as they are sold. Online orders are processed using Profitek’s Order Entry module, which provides packing slips, invoicing and back order management.

A customer of Profitek since 2003, the gift shop has been renovated extensively and now has 6 Point of Sale terminals, handling all the shop activities as well as admissions. Profitek's customer grouping features allow the Museum to track the demographics of the admissions for planning purposes.

“Gift shops always have a large number of product sku’s, and keeping track of, and having the right number of, seasonal items is critical”, states Salma. “Profitek’s Purchase Order module simplifies the order process and speeds up receiving”.



## What you get.

Proven technology in a turnkey solution with software, hardware, installation, training and support all from one vendor.

Reliability. Rugged redundancy is built into the system that allows you to keep your operations running in the most challenging of situations.

Flexibility in an open platform with intuitive software that is easy to learn and use. Profitek software runs on standard PC's, Windows CE handhelds, IBM, NCR or JIVA Touch Screen POS Stations.

Security via password protected security levels is a key component of Profitek Software.



Monthly, minimum and par levels can be set-up in the system and PO's will be generated based on these levels. Purchase orders can be printed, faxed or emailed direct from Profitek. The Profitek Accounts Payable integrates with receiving and handles dating and cheque preparation.

Because of seasonal effects and tour groups, the facility can get very busy at times. Profitek's consolidation module allows every Point of sale station to operate independently in a case where the server or network is unavailable for some reason. Once the issue is solved, the system consolidates the data back to the main server.

"We are very pleased with Profitek's help desk support system", states Salma. "We find the staff knowledgeable and responsive and questions are answered quickly". Profitek support works hand in hand with Programming to ensure that customers requests and ideas are incorporated as the program evolves.

The UBC Museum of Anthropology is a member of the Canadian Museums Association. Profitek is a recommended supplier of POS solutions for the association and works with many members to enhance the operational efficiency and effectiveness of Museum Shops Across Canada. Profitek Museum Association clients include: the Calgary Zoo, Vancouver Aquarium, The Rooms Provincial Museum, the Museum of Northern BC, Glenbow Museum, Art Gallery of Victoria, and many more.



Software Hardware Installation Training Support

### InfoSpec Systems Inc.

Head Office  
108 – 2688 Shell Road  
Richmond, B.C. V6X 4E1  
Canada

Vancouver 604 248-2348 / toll free 866 248-0333  
Calgary 403 248-2348 / toll free 888 463-6696  
Toronto 905 944-1647 / toll free 877 944-1647  
USA toll free 866 248-1223  
Email [info@profittek.com](mailto:info@profittek.com)